

Embassy of India
Asuncion

No. ASU/ADM/872/1/2022

2 June, 2022

TENDER NOTICE

Subject: Annual Maintenance Contract for hiring of garden maintenance services for the Chancery (Embassy) Premises and Embassy Residence.

The Embassy of India, Asuncion invites sealed tender from professional gardening services companies/firms based in Asuncion under Annual Maintenance Contract for hiring of garden maintenance services at the Chancery Premises and the Embassy Residence at the following locations:

- A) Chancery Premises :** Av. Gral. Bernardino Caballero 249, Bernardino Caballero, Asunción
- B) Embassy Residence:** 263 Papa Juan XXIII Street almost Ricardo Odriozola Street, Manora, Asuncion

2. Last date of submission of bids: 23 June, 2022

Tender Documents

A. Technical Bid Documents:

- Annexure I : Instructions to bidders
Annexure II : Scope of work
Annexure III : Terms and Conditions of the contract
Annexure IV : Technical Bid (Part-I)
Annexure V : Technical Bid (Part-II)
Annexure VII : Bid Security Declaration

B. Financial Bid Documents: Annexure VI :
Financial Bid Proforma



(Anil Kumar Jhajharia)
SS(Head of Chancery)
Embassy of India,
Hotel La Mision,
Dr. Juan Eulogio Estigarribia 4990
Esquina, Asunción 1849, Paraguay
Tel: +595 984 387638
Email: hoc.asuncion@mea.gov.in

Instructions to Bidders (Annexure-I)

Subject: Annual Maintenance Contract for hiring of garden maintenance services for the Chancery (Embassy) Premises and Embassy Residence

Tenders are invited under two bid system viz. Technical Bid and Financial bid from professional gardening services companies/firms on the subject.

2. Tender document can be collected from Embassy of India, Asuncion or downloaded from <https://eprocure.gov.in/epublish/app> -> Tenders by location -> Asuncion

3. The tender should be submitted in two sealed envelopes as below:

- a) The first sealed cover superscripted as "Technical Bid" should contain details of technical capabilities of the firm (with documentary evidence i.e. firm registration paper, experience with other offices/organizations (as per **Annexure-IV & V**).
- b) The second envelope superscripted "Financial Bid" should contain rates only for Annual contract as per **Annexure-VI**.
- c) Both sealed covers, along with Bid Security Declaration (**Annexure-VII**), should be placed in the main sealed envelope superscripted "Tender Notice for hiring of Local Security Guards (Gardeners) for the Chancery Premises and Embassy Residence" addressed to the **Head of Chancery, Embassy of India, Av. Gral. Bernardino Caballero 249, Bernardino Caballero, Asunción** and must reach **on or before 23 June, 2022 by 1730 hrs.** Bids may be hand delivered or sent by courier/post at the aforementioned address so as to reach on or before the prescribed date and time. The Embassy will not be responsible for any postal delay.

4. The Embassy reserves the right to amend any of the terms and conditions contained in the tender document or reject or all bids without giving any notice of assigning any reason thereof. The decision of Embassy in this regard will be final and binding upon all the bidders.

5. Bidders are requested to go through the terms & condition of the contract (Annexure-III).

6. The important schedule and dates are given below:

S. No.	Key event	Dates
1.	Tender publish date	2 June 2022
2.	Bid submission start date	3 June, 2022
3.	Bid submission end date	23 June, 2022 at 1730 hrs.
4.	Opening of technical bids	24 June, 2022 at 1500 hrs.
5..	Opening of financial bids	Date to be intimated later (only to technically qualified bidders)

7. For any tender related enquiry/clarification/site visit, please contact the undersigned by email adm.asuncion@mea.gov.in or by phone at +595 984 121415.
8. All bidders are requested to read and understand the terms and conditions of the contract before submitting their bids. No change or violation of aforementioned terms and conditions is permissible once the bid is accepted by the Embassy.

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Annexure-II

Scope of work

To provide gardening maintenance services at the Chancery Premises and the Embassy Residence as per details given below :

Initial set up of garden at Chancery: (Area: 2200 M2)

- I. Remove old/dead the trees and take away the rubbish
- II. Redesign and redevelop the garden in aesthetic manner – except civil work
- III. Treat the existing garden soil with insecticides
- IV. Install semi-automatic water irrigation system/drip irrigation system inside chancery garden
- V. Supply and plant 100 pieces of flower saplings with at least three kinds which should grow into high shrubs. The flowers should smell good. All the garden trees, plants, flowers must remain alive for the next 02 months. If there are any damages, the vendor would make good the loss and only after which the payment would be released.

Initial Set Up of the Garden at Embassy Residence: (Area: 1700 M2)

- I. Remove old/dead the trees and take away the rubbish.
- II. Redesign and redevelop the garden in aesthetic manner – except civil work
- VI. Supply and plant 100 shrub saplings of flowers of 5 kinds which should grow into high shrubs. The flowers should smell good. All the garden trees, plants, flowers must remain alive for the next 02 months. If there are any damages, the vendor would make good the loss and only after which the payment would be released.
- III. Supply & plant 10 sacks of grass for garden. 10 kg per sack.
- IV. Flower posts and plants for indoor purpose Embassy Residence and Chancery Building 25 at each location.

Regular Monthly Maintenance of garden at Chancery and Embassy Residences:

- I. Grass mowing, gardening, aerating, watering, fertilizing of all green areas;
- II. Supply/Replacement of plants whenever required at its own cost;
- III. Disposal of organic garbage;
- IV. Trimming, manual watering, fertilizing, de-seeding of all garden and green areas including hedges, flower beds, and plants;
- V. Spraying against disease and pests (materials included at company's cost);
- VI. Replacement of dead flowers and bushes; planting of seasonal flowers;
- VII. Provision of materials/consumables in the garden, plants, simple garden pots, tools and other items used for the gardening work at its own cost;
- VIII. Fumigation of the gardens at least once a week, and each time after raining
- IX. Equipment: provide all the equipment like sprinkler, hose etc. for watering, lawn mower etc.
- X. Saplings, manure, pesticides and other gardening material will be supplies by the company.
- XI. Provide flower arrangements to chancery – twice a week
- XII. Provision of three gardeners (having professional gardening skills) at the sites from Monday to Friday.
 - Until the initial set-up of garden: 02 gardeners each at both Embassy residence (for one month) and Chancery (for two months), full time
 - After for regular maintenance:
 1. At Embassy Residence: 01 gardener, 02-man hours per day, six days a week

2. At chancery: 01 gardener, full time, six days a week
- the hours can be clubbed as per mutual agreement

Annexure-III

Terms and Conditions

1. At any time prior to the deadline of submission of bids, Embassy of India, Asuncion, may for any reason, whether on its own initiative or in response to the clarification requested by a prospective bidder, modify the tender document.
2. In case of any ambiguity/dispute in the interpretation of any of the clauses in this tender document, Embassy of India, Asuncion's interpretation of the clauses shall be final and binding on all parties.
3. The successful bidder, on award of contract, must send the contract/acceptance in writing within 7 days of award of contract; otherwise, the contract may be awarded to the next successful bidder i.e. L-2.
4. No request for revision/increase of approved rates during the currency of the contract will be entertained.
5. The gardening staff should be physically and mentally fit and should be able to perform normal gardening work.
6. The company shall be responsible for the conduct/integrity of persons deputed for gardening works at the premises and will also be responsible for any act of omissions or commissions on their part. The company shall vouch for their character and integrity and shall ensure that no person of doubtful antecedents, in any way, as associated with the gardening work at the Chancery's premises. The company should provide details of gardening staff to be engaged by the company for gardening work in the Chancery.
7. Gardening staff should be well trained and should be able to understand and communicate in Spanish and English, and should be capable of communicating with Chancery staff.
8. Gardening staff should be properly uniformed and should appear neat and tidy. The company shall supply fresh sets of uniforms/badges, identity cards, shoes to all personnel who shall wear the same while on work and also keep their uniform neat and clean. If any employee is found without uniform a penalty @ PYG 350,000/- per person per day shall be recovered from company's bill.
9. The company shall not pay wages which are lower than minimum wages fixed by the local authorities. Payment of other admissible benefits, if any, like bonus, leave etc. to the employees deputed at the Chancery shall solely be the liability of the bidding company and not that of the Embassy. The company should agree to allow review of pay slips/banks statements of gardening staff to cross-check the claim. Medical facility/health insurance for the gardening staff will be sole responsibility of the company.
10. The bid will remain valid for a period of 180 days from date of opening of the bids.
11. The contract will be valid for a period **Two year** from the date of acceptance by the Embassy of India, Asuncion and it could be extended for one more year on same terms and conditions, subject to satisfactory services by the Company.
12. The bills for the services for a month must be prepared on the basis of approved rates and submitted to the Chancery by the 10th of the succeeding month for effecting payment. The payment will be made within 10 working days after receipt of invoice from the company and satisfactory completion of job.
13. The company shall arrange for suitable reserve personnel in lieu of weekly off or leave period of the regular gardening staff. No separate payment shall be made for such arrangements.

14. The Company must be registered under the relevant laws of the Paraguayan Government and should have all applicable/appropriate licenses in its name, compliance with relevant law and regulations of Paraguayan Government including labour law will be the sole responsibility of the company. They shall comply with all the requirements of taxes, fee and other statutory payment as are required by the concerned Paraguayan authorities.

15. Medical facility/health insurance/social security/transport for the gardening staff will be sole responsibility of the company. The Embassy will have no responsibility, whatsoever, in this regard

16. The company shall at all-time follow the lawful instructions as given by the Embassy of India, Asuncion or its authorized representatives with regard to functioning of the gardening staff.

17. The company is prohibited from subletting/outsourcing the job to any other agency.

18. The company is liable for penalty, as deemed fit by the Embassy of India, Asuncion, in case it fails to provide desired service, or for breaches of the contract, or for loss or damage, if any, to property or anyone etc. due to unsuitable/harmful gardening materials or due to the negligence on the part of the workers of the service provider firm and to be compensated accordingly. A penalty @ PYG 350,000/- per day shall be levied in case toilets are not cleaned.

19. The company will use its own gardening materials. Bids should include the cost of all required material (like gardening tools & equipment, pots, seeds, fertilizers, service/garbage bags, trolleys, etc.). A list of gardening material proposed to be supplied for one month may also be provided with the bid.

20. The company is hereby clearly informed that fulfilment of conditions, as mentioned in Technical bid, is mandatory and these are our critical minimum requirement and any inability to meet any or all of these would make them liable for rejection at the technical bid opening stage.

21. The Embassy of India reserves the right to accept/reject any gardening staff deployed by the company. As far as possible, the company shall not frequently change the personnel deployed on cleanliness etc. A penalty @ PYG 350,000/- on each occasion for each person shall be recovered from the company's bill, if any worker is found missing/absent. An attendance sheet will be signed by workers daily. The contractor has to arrange attendance register for his staff, which will also be checked and signed by an officer designated by this Embassy. Attested copy of this shall be submitted along with monthly bill.

22. The Embassy reserves the right to terminate the contract at any time by giving one month's advance notice. In case of deficiencies in the quality of services or for any violation of the provisions in the contract, or under exceptional circumstances as determined by the Embassy, the Embassy reserves the right to terminate the contract without notice. The Service Provider may terminate the contract by giving three months advance notice with justification for termination of services.

23. The Bidder must sign and affix his seal on every page of the Tender Document and submit the complete Signed Tender Document.

24. If any information or document submitted is found to be false/incorrect, The Embassy may cancel the Tender and can take any action as deemed fit including termination of the contract etc.

Signature of bidder_____

Stamp of bidder/Company_____

Annexure-IV (To be submitted as part of Technical Bid)**QUALITY PARAMETERS* FOR GARDENERS TO BE PROVIDED AT
CHARCERY PREMISES AND EMBASSY RESIDENCE**

The bidder is required to write 'Yes' or 'No' in the column REMARKS. In case of partial fulfilment, the bidder requires to mention which conditions cannot be fulfilled.

S. No.	Item/ Description	REMARKS
1.	Gardeners should not be more than age of 55.	
2.	Gardeners should be physically and mentally fit. The company should submit Medical Fitness Certificate in respect of every gardener from an Authorized Hospital/Medical practitioner.	
3.	Gardeners should be thoroughly proficient and trained in handling of gardening work	
4.	Gardeners should be proficient in local language and possess minimum English Language Skills to communicate with the Mission's officials.	
5.	Gardeners should perform duties in smart uniform and their overall appearance should be neat and clean.	

*These parameters are Embassy's critical minimum requirement and any inability to meet any or all of these would make the service provider liable for rejection at the technical bid stage only.

Declaration

I hereby certify that the information furnished above is full and correct to the best of my knowledge.

(Signature of the authorized signatory)

Dated _____

Name and address of the Agency/Company _____

Seal of the firm

Annexure-V (To be submitted as part of Technical Bid)

QUALITY PARAMETERS FOR SERVICE PROVIDER COMPANIES

In case of partial fulfilment, the bidder is required to mention which conditions cannot be fulfilled.

s. No.	Item/ Description	Response*
1.	Provide the list of other clients (for example other Embassies, International Organizations etc.) to whom the company is serving in Paraguay as well as in other countries, if any.	
2.	Submit a brief of past experience, service history and achievements of the company.	
3.	Submit evidence of registration of the company under relevant statutory regulations such as labour laws etc.	
4.	Any other services other than manpower services provided to the clients should be enumerated.	
5.	Attrition rate of gardeners and supervisors (the average period for which a gardener remains with the company).	
6.	Industry certification obtained by the provider for its quality from the specialized gardening certification bodies.	
7.	Scope and limit of liability of the company in terms of compensation for its gardener failures in monetary terms.	
8.	Provide the information on take home pay and other allowances of the gardeners. (in PGY, Monthlyfigures).	

* Responses shall be filled in the given column and relevant documents shall be enclosed with the technical bid.

Declaration

I hereby certify that the information furnished above is full and correct to the best of my knowledge.

(Signature of the authorized signatory)

Date: _____

Name and address of the Agency/Company: _____

Seal of the firm:

Annexure-VI**FINANCIAL BID**

PROFORMA TO BE FILLED UP AND SUBMITTED IN THE BID (IN ENGLISH)

1.	Name of the Bidding Agency/Company	
2.	Address of the Bidding Agency/Company	
3.	Contact details of the Bidding Agency/ Company	

Break-up of the total cost:

Sr. No.	Duty Point	No. of Gardeners	Unit Price (monthly)	Total Amount (in PGY)
01	Chancery: Av. Gral. Bernardino Caballero 249, Bernardino Caballero, Asuncion	01		
02	Embassy Residence: (263 Papa Juan XXIII Street almost Ricardo Odriozola Street, Manora, Asuncion)	01		

* Requirement for working days only.

Total monthly amount for 02 gardeners: Pyg. _____ (excl. VAT)

Declaration

I hereby certify that the information furnished above is full and correct to the best of my knowledge. The quoted unit price (monthly) includes all mandatory contribution such as social security contribution etc. as per the extant provision of the Government of the Paraguay.

(Signature of the authorized signatory)

Dated _____

Name and address of the Agency/Company _____

Seal of the firm

Annexure-VII

No. ASU/ADM/813/1/2022
Embassy of India
Asuncion

Subject: Annual Maintenance Contract for hiring of garden maintenance services for the Chancery (Embassy) Premises and Embassy Residence.

Bid Securing Declaration

I/We accept that if I/we withdraw or modify Bids during the period of validity or if I/we are awarded the contract and I/we fail to sign the contract, or to submit a performance security before the deadline defined in the request for bids document, I/we will be suspended for the period of time specified in the request for bid document from being eligible to submit Bids for contracts with the Government of India.

Date: Place:
Name: Signature: